



Complete Avionics Pty Ltd

'Home of Situational Awareness'

8-12 Lores Bonney Circuit, Bilinga, QLD 4225 Australia

PH: 61 7 5536 9222, ABN: 27 068 407 643, WEB: www.completeavionics.com

****Terms and Conditions: Complete Avionics Price Matching Quotes****

1. **Eligibility:**

- 1.1. Complete Avionics ("the Company") offers price matching on avionics products and associated labour costs subject to the terms and conditions outlined herein.
- 1.2. Price matching is available to customers who provide verifiable quotes from competing vendors for identical avionics products and associated labour costs.
- 1.3. The Company reserves the right to determine the eligibility of price matching requests at its sole discretion.

2. **Price Matching Criteria:**

- 2.1. Price matching applies to identical avionics products, including brand, model, specifications, and warranty terms, as well as associated labour costs for installation or maintenance services.
- 2.2. Competing vendor quotes for both product and labour costs must be current, publicly available, and verifiable by the Company.
- 2.3. The Company reserves the right to validate the authenticity and accuracy of competing quotes before approving price matching requests.

3. **Exclusions:**

- 3.1. The Company does not price match against clearance, closeout, refurbished, open-box, or liquidation sales for both products and labour costs.
- 3.2. Price matching does not apply to products and labour services sold through auction sites, marketplace platforms, or unauthorised resellers.
- 3.3. The Company does not match prices on products and labour services with pricing errors or inaccuracies.

4. **Price Adjustment Process:**

- 4.1. Customers requesting a price match must provide a valid and current quote from a competing vendor for both the product and associated labour costs to the Company.
- 4.2. Price matching requests can be submitted via email, phone, or in-person at the Company's authorised locations.



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4.3. The Company will review the provided quote and determine its eligibility for price matching within a reasonable timeframe.

4.4. Approved price matching requests will result in the adjustment of the total cost, including both product and labour costs, to match the lower quoted price.

5. **Limitations:**

5.1. Price matching is subject to product availability and the availability of associated labour services at the time of the request.

5.2. The Company reserves the right to limit the quantity of products and associated labour services eligible for price matching per customer.

5.3. Price matching cannot be combined with other promotional offers, discounts, or coupons unless explicitly stated by the Company.

6. **Discretionary Authority:**

6.1. The Company reserves the right to refuse or cancel any price matching request at its discretion.

6.2. The Company's decision regarding the eligibility of price matching requests is final and binding.

7. **Modification of Terms:**

7.1. The Company reserves the right to modify, suspend, or terminate the price matching policy at any time without prior notice.

7.2. Any changes to the terms and conditions will be effective immediately upon posting on the Company's website or other communication channels.

8. **Governing Law:**

8.1. These terms and conditions are governed by the laws of Australia, without regard to its conflict of law provisions.



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9. ****Contact Information:****

9.1. For inquiries regarding price matching or to submit a price matching request, please contact:

Complete Avionics

+61 7 5536 9222

jacobotha@completeavionics.com

By submitting a price matching request to Complete Avionics, the customer acknowledges and agrees to abide by these terms and conditions.